



## Manage your company's assets with laser-like precision.

**HEAT® Asset Tracker was designed to reduce the complexity of asset management and allow you to answer questions like:**

- How many assets do we have?
- Are we legal on software licenses?
- How can we repurpose our existing inventory?
- How many computers will we have to replace or upgrade to go to a new operating system?
- What is the impact of transitioning to a new software package?

**The ability to answer these simple questions could make a world of difference for your business.**

Additionally, you require a system that is efficient and agile and can be managed by virtually anyone in the organization at any time. With HEAT Asset Tracker, the cost savings begin immediately.

- Minimal training requirements
- No one person needs to be dedicated to asset management
- Does not require constant supervision
- Designed for infrequent use
- Minimizes lost inventory

**HEAT Asset Tracker takes all the guesswork out of managing your company's assets.**

No more sticky notes, no more lapsed vendor agreements and no more laptops missing in action.

**With HEAT Asset Tracker, you can:**

- Know what assets your organization has and where they are located at all times
- Provide reports to your management group
- Add assets quickly and easily
- Comply with software vendor reports and license agreements accurately

**HEAT Asset Tracker is easy to deploy and use.**

HEAT Asset Tracker is an easy-to-use, comprehensive asset management solution providing asset configuration, inventory location and ownership information. You can begin scanning your entire organization within a day.

You can capture office equipment from installation and deployment to moves, additions and changes through retirement. This process helps control your IT budget and optimizes operations at the same time.

*"The product has exceeded all expectations. HEAT Asset Tracker has proven to be an extraordinarily valuable tool when working with our HEAT help desk. It is also used when making corporate decisions for future hardware and software needs."*

**— Ken Landsman**

*HELPDESK-NY Coordinator, American Institute of Physics*

*In an independent survey, **98%** of HEAT users said they would recommend HEAT to a peer.*



HEAT® Service & Support™:  
Winner of the User's Choice  
Gold Award three years in a  
row—1999, 2000, 2001

### Reduce your total cost of ownership.

Industry reports suggest that a properly implemented and utilized asset management program can save your IT department up to 30% of your overall budget. HEAT Asset Tracker creates productivity and efficiency gains and minimizes occurrences of lost or stolen assets and lapsed software agreements. That alone is worth the investment. Additionally, HEAT Asset Tracker helps ensure you don't incur repair costs on equipment still under warranty or are charged a late return fee for leased equipment. And with the HEAT Asset Tracker detailed change history, you can ensure that when you return leased equipment, it goes back in its original configuration—without the additional hard drives, memory or peripherals that may have been added later.

### HEAT® integration.

HEAT® Asset Tracker provides information directly to your help desk technicians. When a call comes in, the technician can access the individual's asset details and drill into the specific information for the caller's computer. With detailed information about the hardware configuration, installed software and any changes made to the computer, your help desk is armed with the information it needs to solve the problem. Once the problem is solved, the relevant asset information is easily transferred into the call ticket.

### Gain control of your scanning environment with HEAT Asset Tracker.

- Administrators at the server can change the "questionnaire" portion of the scanner without pushing new scanners out to the client machines
- Software library is maintained at the server
- More than 10,000 software titles
- Can be modified to include specialized software
- Allows you to import new libraries



### Many additional scanned platforms are supported.

What use is an inventory list that excludes many of your computer assets? When gathering an inventory of your computer assets, make sure you include them all. HEAT Asset Tracker 2.0 includes scanners for MS-DOS®, 16-bit Microsoft® Windows®, 32-bit Windows (Microsoft Windows NT® and Windows 95, 98, 98SE, Me, 2000 and XP), O/S 2, Mac® (OS 7, 8, 9, X), Novell® (NetWare® 4.x and 5.x), UNIX® (AIX®, HP-UX, Solaris™ 8 for Intel and SunSparc), and Linux® (Red Hat, Caldera, Suse).

HEAT® Asset Tracker system requirements			
System	<1,000 Assets	1,001–2,999 Assets	>3,000 Assets
CPU	Pentium® III	Pentium III or higher	Contact Technical Support
Speed	733 MHz	800 MHz	Contact Technical Support
RAM	512 MB	1 GB	Contact Technical Support



### A sneak peek at HEAT—with no obligation.

No forms. No data capture. View the new and powerful HEAT® Service & Support™ with no obligation at [www.frontrange.com/heat/heat\\_demos.asp](http://www.frontrange.com/heat/heat_demos.asp). If you would like to talk to a HEAT professional today, please call 888.276.0620 or your local solutions provider.

### HEAT add-ons deliver even greater value.

To learn more about HEAT add-on modules, such as HEAT® Plus Knowledge and HEAT® Self Service™, plus other services and support for your HEAT Service & Support product, please visit [www.frontrange.com](http://www.frontrange.com).